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Dear Delegate,

We hope you are all keeping warm now that the temperatures have significantly dropped. Like us, I bet many of you are also dreaming of escaping to the warm tropical climate of Port Douglas!

Last month, Rob Kidd and Michelle Bingham visited Port Douglas to go over the programme content in more detail and to secure the venues and excursions that form part of this amazing trip. Needless to say we have picked out many 'pearlers' to showcase this beautiful destination, including one of the 7 natural wonders of the world - the Great Barrier Reef! We can't wait to experience this with you all in 2024.

Attached is an overview of the programme and our sponsoring suppliers. In a subsequent newsletter we will be providing you with more detail of each supplier's event - you won't be disappointed.



Travel Website

A reminder that our travel website is live, and as we progress through the promotion period the website will be updated regularly with programme content, optional activities, copies of newsletters, registration information, travel insurance etc. Click below to view:

plumbingworld2024.cispecialists.co.nz

Cancellation Fee Schedule

Now that considerable deposits are required on hotel, airline and function bookings, it is necessary for us to pass on cancellation penalties for any delegates that can no longer attend. From 1st July 2023 this will increase to \$3,400 per adult. C&I do their best on our behalf to keep these fees to a minimum and we only pass on the costs that are passed on to us. The cancellation fee schedule as stated in the Registration Agreement is as follows:

- | | |
|----------------------------|-------------------|
| ○ Up to 30 Jun 2023 | \$1,400 per adult |
| ○ 1 Jul 2023 – 30 Nov 2023 | \$3,400 per adult |
| ○ 1 Dec 2023 – 31 Jan 2024 | \$5,400 per adult |
| ○ 1 Feb 2024 – 31 Mar 2024 | \$6,600 per adult |
| ○ After 1 Apr 2024 | Total Cost |

C&I Travel Specialists Update

We are on the countdown to opening the online travel registrations in the coming months and invite anyone who has any questions about extending their stay in Australia to get in touch with us as there are plenty of options for you to consider.

Starting points to some highlights of Australia are:

Extending your stay in sunny Port Douglas, flying to the Gold Coast to play at the theme parks, popping to Sydney for some harbour cruising or off to Melbourne for some shopping. Perhaps venture further afield to the likes of Ayers Rock with scenic Heli rides over Uluru and the Olgas, take a picture with a Quokka at Rottnest Island or board The Ghan for a trip through the Northern Territories – your choices are endless.

C&I are happy to welcome back to the team, Sammy Milligan (nee Tucker). Sammy rejoins us in an Account Manager role and will be familiar to some of you, as Sammy was part of our onsite team to Singapore & New York. We are proud to have her back, especially as the demand for travel ramps up.



Programme Overview

Pearlers of Port Douglas - May 2024

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	Sunday 26th May 2024	Monday 27th May 2024	Tuesday 28th May 2024	Wednesday 29th May 2024	Thursday 30th May 2024	Friday 31st May 2024
Breakfast	Departure	At Hotel <i>Sponsored by Plumblne</i>	At Hotel <i>Sponsored by Voda</i>	At Hotel <i>Sponsored by Hydroflow</i>	At Hotel <i>Sponsored by (TBC)</i>	At Hotel
Morning		Great Barrier Reef <i>Sponsored by Rheem</i>	Optional Tours <i>Own Cost</i>	Business Session <i>Sponsored by NZPM, Metrix & Toto</i> Excursion <i>Sponsored by NZPM, Metrix & Toto</i>	At Leisure / Optional Tours <i>Own Cost</i>	At Leisure
Lunch		Great Barrier Reef <i>Sponsored by Rheem</i>	Lunch Allowance <i>Sponsored by Aqualine</i>	Group Lunch <i>Sponsored by Athena Clearlite</i>	Lunch <i>Own Cost</i>	Departures to NZ Holiday Extensions Own Arrangements
Arrivals	Arrivals					
Afternoon	Welcome Gift <i>Sponsored by Allproof & Felton</i>	At Leisure	At Leisure	At Leisure	At Leisure	
Dinner	Welcome Dinner <i>Sponsored by Marley/ Dux</i>	Dinner <i>Own Cost</i>	Group Dinner <i>Sponsored by MM Brands & Rinnai</i>	Group Dinner <i>Sponsored by GWA</i>	Gala Dinner <i>Sponsored by Plumbing World</i>	

Please note that this information is a guide only and the order of events is subject to change. Correct information as of June 2023.

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MAXPOINTS

MaxPoints

MaxPoints conversions will be offered in November 2023 and February 2024. At these times you will receive an email advising how many points you have available for conversion. Should you decide to convert them the value will be credited to your Port Douglas travel account. So keep accumulating your MaxPoints!

Thank You to our sponsoring suppliers

Gold Sponsors



Silver Sponsors



Bronze Sponsors



General Sponsors



We are still receiving registrations for this fantastic trip so if you know of anyone that might be interested please get them to contact their local Plumbing World branch manager or Michelle as per below. We look forward to being in touch again in August.

Kind Regards

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Marketing Manager

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